

case study

Task Management in no Time: The Productivity Solution

PRODUCT DESCRIPTION

The task management application is a time reporting tool supporting all the business processes. **Any user can easily utilize the app without an overhead of technical details and simply authorize via Google Apps.** In addition, the custom software solution has a great UI, and it provides a wonderful UX.

BUSINESS CHALLENGE

The German-based client experienced issues with managing tasks internally. At the start, the client was enthusiastic about Basecamp, a leading task management tool. The company viewed it as a silver bullet to their challenge. However, when the initial flare disappeared, it was clear that some essential functionalities were not present in Basecamp. To put it in a nutshell, the tool did not reflect the customer's business model, and it had no time management capabilities.

The challenge was clear. **The company wanted an easy-to-use task management custom software solution with the time reporting functionality.** In addition, it should have reflected the client's business model and the spirit of innovation.

PROJECT DESCRIPTION

When addressing DevCom, the client had the full picture of what kind of task management tool they need. To cut the long story short, three functionalities were the keystone to the whole project:



Exceptional task management functionality



Time management



User Authorization via Google Apps

In addition, the customer wanted a truly user-friendly solution making it easy-to-use for **non-technical personnel.** This way, the integration of the custom software by the client would not be an issue.





VALUE DELIVERED

The project was a definite success. **Solid quality control, no downtimes, unbelievably proactive and extremely cost-effective.** The customer could have pitched an idea for the development, and in a day's time, DevCom delivered a viable development estimate.



"DevCom is very proactive. There was never a case, in which I felt like I needed to escalate an issue to a supervisor." said the client

After the initial production release, DevCom started using the task management solution for communications with the client. Particularly, DevCom used the system for the project billing as well as for the upcoming, related projects. Lastly and most importantly, the client received the custom software solution very well and was using from practically day one.





ABOUT DEVCOM

Established in 2000, DevCom proves to be a reliable custom software development provider for clients worldwide. We understand the value of technology is in the benefits it yields to our clients. Therefore, we select from the best state-of-the-art technologies to engineer solutions that fit client needs.

We comply with the latest technology standards and specialize in software development based on Java, .NET, PHP, C++ and much more.

Finally, DevCom has adapted industry standard Agile methodologies designed to create lean, timely and effective solutions that achieve our client's goals.

Have a project in mind? **REACH OUT**



